

# Witherley Boarding Kennels and Cattery Limited

## Terms and Conditions of Business

1. These terms constitute the whole of the agreement between **Witherley Boarding Kennels and Cattery Limited** (hereafter referred to as **Witherley**) and any person leaving an animal at its kennel and cattery (hereafter referred to as **the owner**). In making a booking with Witherley the owner accepts these terms and conditions.
2. **Vaccinations:** It shall be the owner's responsibility to ensure that
  - a) all animals are fully vaccinated against hard-pad, distemper, cat flu or other conditions advised by your veterinary surgeon or as further required by Witherley prior to their stay at the kennels and cattery, and
  - b) a veterinary certificate is to be available for inspection by Witherley and must indicate the expiry date for each vaccination.
3. **Veterinary charges:** Witherley may at its sole discretion decide that an animal requires the attention of a veterinary surgeon during its stay at the kennels and cattery. All veterinary charges incurred as a result of such attention shall be the owner's responsibility and shall be paid prior to collection of the animal concerned.
4. Witherley shall not be liable for the loss, damage, illness or death of any animal (or any consequential losses arising thereof) howsoever the same may be caused during the animal's stay at the kennels and cattery.
5. It is the owner's responsibility from the date of booking until the date the animal arrives at the kennels and cattery to disclose to Witherley any illness, unusual characteristics or behavioural problems which the animal has. Failure to make full disclosure to Witherley will render the owner liable for any injury, loss (including consequential loss) or damage caused by such illness, characteristics or problems and the owner hereby indemnifies Witherley in respect of any injury, loss or damage.
6. **Special requirements:**
  - a) If the animal has any special requirements in relation to its food, medication, exercise or otherwise the owner should inform Witherley at least 2 days prior to the commencement of the animal's stay at the kennels and cattery.
  - b) Witherley shall not be responsible for any consequential loss, damage or injury to the animal caused by the failure of the owner to disclose to it any of the said animal's special requirements.
7. If the animal has at any time been the subject of a quarantine order then it is the owner's duty to disclose full details thereof to Witherley at least 7 days prior to the animal's intended entry to the kennels and cattery.
8. Failure by the owner to disclose full details of any relevant matter in accordance with these terms and conditions will render the agreement between the parties void and will entitle Witherley to refuse to accept the animal or to require the immediate removal of the animal by the owner from the kennels and cattery.
9. Witherley Boarding Kennels and Cattery Limited holds the personal data supplied by you when you complete the booking form. Witherley Boarding Kennels and Cattery uses your personal data for the purposes of administration of your booking. Your personal data is held securely and will never be shared with other parties, unless we

are required to do so by law. Financial data may be held for 7 years for accounting purposes.

May 2018